## Buttermilk Family and Cosmetic Dentistry 2325 Buttermilk Crossing - Crescent Springs, KY 41017 - (859) 344-9222 PATIENT REGISTRATION

Patient Number	A B C		Today's Date
Patient's Name		Sex: M F	Birthdate Age
Home Address		City	State Zip
Please Circle One: Single Married Separated	d Widow	Your Soc. Sec. #	
Home Ph.#	Cell Ph. #	E-mail Address	
Your Employer		Work Ph. #	How Long Employed
Are you a full time student? □ Yes □ No	If patient is minor we need:	Mother's DOB	Father's DOB
Person responsible for account	·	Driver's License #	Relationship
Name of spouse (parent if minor)		Spouse's (parent's) Soc. Sec. #	
Spouse's (parent's) Employer	Work Ph. #		Cell Ph. #
EMERGENCY INFORMATION Name, address, & telephone of a relative	not living with you		
· · ·			

Reason for		
this visit		
How did you hear		
about our office?		

DENTAL INSURANCE INFORMATION (Primary Carrier)	If you have double digit insurance coverage, complete this for the 2nd coverage				
Insured's name	Insured's name				
Insured's employer	Insured's employer				
Insurance Co	Insurance Co				
Insurance Co Address	Insurance Co Address				
Phone # DOB	Phone # DOB				
SS#	SS#				
Group # Local #	Group # Local #				

## FINANCIAL POLICY

Thank you for choosing our office as your dental healthcare provider. We are committed to providing you with the highest quality lifetime dental care, so that you may attain optimum oral health. The following is a statement of our financial policy, which we require that you read, agree to, and sign prior to any treatment. Please note that payment of your bill is considered part of your treatment. Payment is due at the time service is provided. Our office accepts cash, personal checks, MasterCard, Visa and Discover. Outside financing is available upon request and approval.

#### Please check if you would like more information about financing options. $\qedsymbol{\square}$

Please Note: Returned checks will be subject to additional fees. In the case it becomes necessary for our office to enlist a collection service and/or legal assistance, you will be responsible for any collection and/or legal charges up to 35%.

#### Do You Have Insurance?

- As a courtesy to you we will help you process all your insurance claims. Please understand that we will provide an insurance estimate to you, however it is not a
  guarantee that your insurance will pay exactly as estimated. Your insurance company and your plan benefits ultimately determine the amount paid. We will, of
  course, do all we can to make sure your estimate is as accurate as possible.
- All charges you incur are your responsibility regardless of your insurance coverage. We must emphasize that as your dental care provider, our relationship is with you, our patient, not with your insurance company. Your insurance policy is a contract between you, your employer, and your insurance company. Our office is not a party to that contract.
- Our practice is committed to providing the best treatment for our patients and we charge what is usual and customary for our area. You are responsible for payment regardless of any insurance company's arbitrary determination of usual and customary rates.
- We ask that you sign this form and/or any other necessary documents that may be required by your insurance company. This form instructs your insurance company to make payment directly to our office.
- We ask that you pay the deductible and co-payment, which is the estimated amount not covered by your insurance company, by cash, check, MasterCard, Visa, or Discover at the time we provide the service to you.
- Insurance payments are ordinarily received within 30-60 days from the time of filing. If your insurance company has not made payment within 60 days, we will ask
  that you contact your insurance company to make sure payment is expected. If payment is not received or your claim is denied, you will be responsible for paying
  the full amount at that time.
- We will cooperate fully with the regulations and requests of your insurance company that may assist in the claim being paid. Our office will not, however, enter into a dispute with your insurance company over any claim.

We thank you for the opportunity to serve your dental health care needs and welcome any questions you may have concerning your care or our financial policy. **Consent:** 

I HAVE READ, UNDERSTAND AND AGREE TO THE ABOVE TERMS AND CONDITIONS. I AUTHORIZE MY INSURANCE COMPANY TO PAY MY DENTAL BENE-FITS DIRECTLY TO MY DENTAL OFFICE. I understand that responsibility for payment for Dental Services provided in this office for myself or my dependents is mine, due and payable at the time services are rendered unless financial arrangements have been made. I further understand that a finance, rebilling, collection charge and/or attorney fee will be added to any overdue balance.

By signing below, you are authorizing us to call you at any number you provide including calls to mobile/cellular or similar devices for any lawful purpose. You agree to any fees or charges that you may incur for an incoming call from us, and/or outgoing calls to us, to or from any such number, without reimbursement from us.

## **DENTAL HISTORY**

Please check any of the following problems		No	If you could whiten your teeth for a cost Yes No						
that apply to you.			anyone could afford, would you do it? $\Box$						
-Sensitivity (hot; cold, sweet, pressure)			Do you smoke or use chewing tobacco? $\Box$						
Where? UR LR UL LL			How much? For how long?						
-Headaches, earaches, neck pain			If I could change my smile, I would:						
-Jaw joint pain			-Make it whiter						
-Teeth or fillings breaking			-Make it straighter						
-Grinding or clenching teeth			-Close spaces						
-Bleeding, swollen or irritated gums			-Replace black metal fillings with tooth						
-Loose, tipped or shifting teeth			colored restorations $\Box$						
-Bad breath			-Repair chipped teeth						
Do you have or have you had any of the following?			-Replace missing teeth						
-Dentures			-Replace old crowns that don't match $\Box$						
-Partial dentures			-Have a smile makeover						
-Braces									
-Periodontal (gum) treatments		ON A SCALE OF 1-10, WITH 10 BEING THE HIGHEST RATING:							
Please share the following dates:			How important is your dental health to you? 1  2  3  4  5  6  7  8  9	1.0					
- Your last cleaning	/			10					
- Your last oral cancer screening /			Where would you rate your current dental health? 1 2 3 4 5 6 7 8 9	10					
- Your last complete X-Rays				10					
· · · <u> </u>	′		Where do you want your dental health to be?	1.0					
Name of Previous Dentist				10					
City State			Why did you leave your previous dentist?	_					
Phone Number									
What is the most important thing to you about your fu	turo emil	a and	Jantal haalth?						

What is the most important thing to you about your future smile and dental health?

What is the most important thing to you about your dental visit today?

## **MEDICAL HISTORY**

Please c	heck any	of the fo	llowing pro	blems/o	conditions t	hat appl	y to	you
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2	YES	NO		YES	NO		YES	NO		YES	NO
AIDS			Dizziness			HIV Positive			Scarlet Fever		
Allergies (Seasonal)			Drug Addiction			HPV (Human Papilloma Virus)			Seizures		
Anemia			Emphysema			Jaundice			Sinus Problems		
Angina (Chest pain)			Epilepsy			Jaw Joint Pain			Sleep Apnea		
Arthritis			Excessive Bleeding			Kidney Disease			Stomach Problems		
Artificial Heart Valve			Fainting			Liver Disease			Stroke		
Artificial Joints			Glaucoma			Low Blood Pressure			Thyroid Disease		
Asthma			Heart Conditions			Mitral Valve Prolapse			Tuberculosis		
Blood Disease			Heart Lesions (Congenital)			Nervousness/Depression			Ulcers		
Bruise Easily			Heart Murmur			Pacemaker			Venereal Diseases		
Cancer			Heart Surgery			Pregnant Currently			Other		
Cervical Cancer			Hepatitis A			Radiation (head/neck)					
Chemotherapy			Hepatitis B			Respiratory Problems					
Cortisone Medication			Hepatitis C			Rheumatic Fever					
Diabetes			High Blood Pressure			Rheumatism					
	e yoi	u reacte	d adversely to any of the	tollov							
Aspirin 🗆 🗆		Percod	res no an □ □ Tetra	oveli	ne □		NO		Other		
Aspirin Percodan I Tetracycline I Valium I Other											
Nitrous Oxide					ycin □						
					, •						
Have you ever taken a	nv th	o follow	ving medications?	Ar	e vou	under a physician's care?	Wha	at for?			
YES NO	iiy ti		YES NO		- <b>,</b>						
Actonel		Zometa		What medications are you currently taking?							
Aredia 🗆 🗆		Boniva				5	5	0			
Fosamax 🗆 🛛		Herbal		Fa	mily F	Physician		Phor	ne Number		
Reclast 🗆 🗆		Supple	ments								
Consent:											

The undersigned herby authorizes Doctor to take X-rays, study models, photographs, or any other diagnostic aids deemed appropriate by Doctor to make a thorough diagnosis of the patient's dental needs. I also authorize Doctor to perform any and all forms of treatment, medication and therapy that may be indicated. I also understand the use of anesthetic agents embodies a certain risk. I have read, understand and agree to the above terms and conditions.

#### NOTICE OF PRIVACY PRACTICES

# THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY. THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

#### OUR LEGAL DUTY

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect November 9<sup>th</sup>, 2011, and will remain in effect until we replace it.

We may change our privacy practices from time to time. If we do, we will revise this Notice so you will have an accurate summary of our practices. The revised Notice will apply to all of your health information. We may also revise this notice from time to time. If we make any material revisions to this Notice, we will provide you with a copy of the revised Notice which will specify the date on which such revised Notice becomes effective. We are required to abide by the terms of the Notice that is currently in effect. For more information about our privacy practices, or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

#### USES AND DISCLOSURES OF HEALTH INFORMATION

#### A. Use and Disclosure for Treatment, Payment, and Health Care Operations

We must disclose your health information to you, as described in the Patient Rights section of this Notice. We also use and disclose health information about you for treatment, payment, and health care operations. For example:

- Treatment: We may disclose your health information to a physician or other health care provider providing treatment to you.
- Payment: We may use and disclose your health information to obtain payment for services we provide to you.
- Health care Operations: We may use and disclose your health information in connection with our health care operations, including quality assessment and improvement activities, review of the competence or qualifications of health care professionals, evaluation of practitioner and provider performance, training programs, accreditation, certification, and licensing and credentialing activities.

Your Authorization: In addition to our use of your health information for treatment, payment, or health care operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

**Disclosures To Your Family and Friends:** We may disclose your health information to a family member, friend, or other person identified by you to the extent necessary to help with your health care or with payment for your health care, but only if you agree that we may do so.

**Disclosures To Persons Involved in Your Care:** We may also use or disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative, or another person responsible for your care, of your location, general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such use or disclosure. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment, and we will disclose only health information that is directly relevant to the person's involvement in your health care. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays, or other similar forms of health information.

Appointment Reminders: We may use or disclose your health information to provide you with appointment reminders (such as voicemails, postcards, letters, e-mails, texts or other similar mobile device communications).

Patient-Related Communications: We may use or disclose your health information to provide patient-related communications such as intraoral photography, "no cavity club" for children, and telephoned-in prescriptions.

Marketing Health-Related Services: We will not use your health information for marketing communications without your written authorization.

#### B. Use and Disclosure for the Public Need

In particular situations involving the public need, we may disclose your health information without obtaining your authorization. Those situations include the following circumstances:

Required by Law: We may use or disclose your health information when we are required by law to do so.

**Public Health Activities:** We may disclose your health information to authorized public health officials so they may carry out their public health activities. For example, we may share your health information with government officials that are responsible for controlling disease, injury, or disability.

Health Oversight Activities: We may release your health information to government agencies authorized to conduct audits, investigations, and

inspections, as well as civil, administrative or criminal investigations, proceedings, or actions.

Abuse or Neglect: We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes.

**Product Monitoring, Repair and Recall:** We may disclose your health information to a person or company that is regulated by the Food and Drug Administration for the purpose of: (1) reporting or tracking product defects or problems; (2) repairing, replacing, or recalling defective or dangerous products; or (3) monitoring the performance of a product after it has been approved for use by the general public.

Lawsuits And Disputes: We may disclose your health information if we are ordered to do so by a court or administrative tribunal that is handling a lawsuit or other dispute. We may also disclose your health information in response to a subpoena, discovery request, or other lawful request by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain a court order protecting the information from further disclosure.

Law Enforcement: We may disclose your health information to law enforcement officials for certain reasons including to comply with court orders or laws that we are required to follow, and to assist law enforcement officers with identifying or locating a suspect, fugitive, witness, or missing person.

To Avert a Serious and Imminent Threat to Health or Safety. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others. In such cases, we will only share your information with someone able to help prevent the threat.

**National Security:** We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may also disclose to military authorities the health information of Armed Forces personnel under certain circumstances. If you are an inmate or you are detained by a law enforcement officer, we may disclose your health information to the prison officers or law enforcement officers if necessary to provide you with health care, or to maintain safety, security and good order at the place where you are confined.

**Coroners, Medical Examiners and Funeral Directors.** In the unfortunate event of your death, we may disclose your health information to a coroner or medical examiner. This may be necessary, for example, to determine the cause of death. We may also release this information to funeral directors as necessary to carry out their duties.

#### C. Partially De-Identified Health Information

We may use and disclose "partially de-identified" health information about you for public health and research purposes, or for business operations, if the person who will receive the information signs an agreement to protect the privacy of the information as required by federal and state law. Partially de-identified health information will not contain any information that would directly identify you (such as your name, street address, social security number, phone number, fax number, electronic mail address, website address, or license number).

#### PATIENT RIGHTS

Access: You have the right to look at or get copies of your health information, with limited exceptions. If we maintain your health information in electronic format, you may request a copy of your information in electronic format and we will charge you no more than our cost of preparing the materials. If we maintain your information in paper files, you may request photocopies or copies in another format. We will use the format you request unless we cannot practically and reasonably do so. If you request an alternative format, we may charge a cost-based fee for providing your health information in that format. You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice.

**Disclosure Accounting:** You have the right to receive a list of instances in which we or our business associates disclosed your health information over the last 6 years or such shorter time as you may specify. That accounting would not include disclosures made for the purposes of treatment, payment, or health care operations, unless we maintain your health record electronically, in which case, after January 1, 2011, we may need to provide you with an accounting of treatment, payment, or health care operations disclosures for no more than 3 prior years, but not including any treatment, payment, or health care operations disclosures prior to January 1, 2011. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

**Restrictions:** You have the right to request that we place additional restrictions on our use or disclosure of your health information. If we agree to your request, we will abide by our agreement except in an emergency situation. However, we are not required to agree to these additional restrictions, except that we must agree to a request that we restrict disclosure of your information to a health plan for purposes of payment or health care operations if the information pertains solely to a health care item or service that you have paid for out of pocket and in full.

Alternative Communication: You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. You must make your request in writing. Your request must specify the alternative means or location, and provide a satisfactory explanation regarding how payments will be handled under the alternative means or location you request.

Amendment of Health Information: You have the right to request that we amend your health information. Your request must be in writing, and it must explain why the information should be amended. We may deny your request under certain circumstances.

**Notification of Breach of Unsecured Health Information:** Our policy is to encrypt our electronic files containing your health information so as to protect the information from those who should not have access to it. If, however, for some reason we experience a breach of your unencrypted health information, we will notify you of the breach.

**Electronic Notice:** If you receive this Notice on our Web site or by electronic mail (e-mail), you have the right to request a paper copy of this Notice. You may make such a request by writing to the address provided at the end of this Notice.

#### QUESTIONS AND COMPLAINTS

If you want more information about our privacy practices or have questions or concerns, please contact us. If you are concerned that we may have violated your privacy rights, or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may complain to us using the contact information listed at the end of this Notice. You also may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request. We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

CONTACT INFORMATION Chad Thompson, Corporate Compliance Officer 1200 Network Centre, Suite 2 Effingham, Illinois 62401 (217) 540-5100

## ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

**Purpose**: This form is used to obtain acknowledgement of receipt of our Notice of Privacy Practices or to document our good faith effort to obtain that acknowledgement.

### \*\*You May Refuse to Sign This Acknowledgement\*\*

I, \_\_\_\_\_, have received a copy of this office's Notice of

Privacy Practices.

{Please Print Name}

{Signature}

{Date}

## Authorization to Release Information

**Purpose**: This form is used to obtain authorization to release information regarding yourself covered under the Privacy Act to people other than yourself.

I, \_\_\_\_\_, authorize the following person(s) to have access to information covered under the Privacy Practice regarding myself.

{Please Print Name}

{Please Print Name}

{Please Print Name}

For Office Use Only

We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because:

- □ Individual refused to sign
- □ Communications barriers prohibited obtaining the acknowledgement
- □ Other (Please Specify)

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Relationship

Relationship